

OPERATIONAL SECURITY PLANNING

- **Business Function Risk Management**
- **Security Master Planning**
- **Crisis & Emergency Response Planning**

Importance of Operational Security Solutions

Operational security is critical to the control of risk at any organisation. It is the existence of security controls which, not only reduce an organizations vulnerability to criminal intent, but also allows for an operation audit to take place. In today's markets where litigation is the norm rather than the exception, it is important to give risk identification and management due process in accordance with market needs, asset value and regulatory expectations. ARC operational security solutions are developed on a number of levels, these typically being:

Business Function Risk Management

- **Reviews & Gap Analysis:** In this case we review business processes to identify risk areas and assess them cognizant of the identified operational vulnerability.
- **Solutions Development:** Risk mitigation solutions are developed in accordance with the identified risk and could be as simple as adding some audit points into process, or as complex as process re-engineering.

Security Master Planning

Security master planning involves developing business / facility security solutions using a holistic approach, ensuring that all security elements work in concert, achieving the set security goals in the most cost and operationally efficient manner. Typically, elements considered are:

1. **Security Policies, Standards & Guidelines:** ARC develops security policies, standards and guidelines which are in keeping with identified risk needs at the time of the project. However, we fully understand that risk conditions are subject to change and as such we develop these security solutions as the benchmark, and provide the escalation parameters for changes in these solutions as risk conditions change. This way ARC provides its clients with a close to future-proof security solutions as possible.

2. **Security Manpower:** ARC believes security manpower needs to work in concert with other risk control measures and as such we first review needs before defining the manpower requirement. Included in manpower solutions provision would be:

- Manpower needs analysis – how many guards, what skills sets are needed, duty times, education, languages etc.
- Manpower sourcing, interviews and recruitment assistance
- Guard force orientation and training

3. **Security Management:** In this case ARC can be contracted as a 3rd party manage of contractual security resource. This gives your company a degree of qualified oversight without having to employ a security expert.

4. **Crisis & Emergency Response Planning:** Crisis plans can cover a multitude of incidents, from kidnap, ransom & extortion to a simple office fire. These plans are always tailor-made for individual businesses and often developed in conjunction with security master plans if the security team is identified as a primary responder.

Typical plans includes:

- Threat identification
- Crisis team(s)
- Overall crisis response strategy
- Call trees
- Crisis command and control needs
- Crisis responders
- Individual crisis response requirements
- Crisis communications
- External emergency responders
- After crisis requirements

